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EVOLVE Behavioral Health Services, PLLC

Website Privacy Policy

Last Updated: October 2026

EVOLVE Behavioral Health Services, PLLC (“EVOLVE,” “we,” “our,” or “us”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard information when you visit our website, www.evolvebhs.net, or communicate with us electronically. By using our website, you agree to the practices described in this policy.

1. Information We Collect

We may collect the following types of information:

- **Personal Information** Information you voluntarily provide through contact forms, appointment requests, or email inquiries, such as your name, phone number, email address, and any details you choose to share.
- **Protected Health Information (PHI)** PHI is **not** collected through the public website. PHI is only collected through secure, HIPAA-compliant platforms used for therapy services (e.g., telehealth portals, EHR systems). *No clinical information is stored on this website.*
- **Automatically Collected Information** When you visit our website, certain information may be collected automatically, including:
 - IP address
 - Browser type
 - Device information
 - Pages visited
 - Date and time of access
 - Cookies and similar tracking technologies

2. How We Use Your Information

We use collected information to:

- Respond to inquiries or appointment requests
- Improve website functionality and user experience



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- Monitor website performance and security
- Communicate updates, if you opt in
- Maintain compliance with legal, ethical, and professional standards

We **do not** sell, rent, or share your personal information for marketing purposes.

3. Cookies and Tracking Technologies

Our website may use cookies to:

- Improve loading speed
- Analyze website traffic
- Enhance user experience

You may disable cookies through your browser settings, though some features may not function optimally.

4. HIPAA & Confidentiality

EVOLVE complies with all applicable federal and state privacy laws, including **HIPAA**. Clinical information is handled exclusively through secure, encrypted platforms. The public website is **not** used to store or transmit PHI.

5. Third-Party Services

We may use third-party tools (e.g., analytics, scheduling widgets) that collect non-identifiable usage data. These services have their own privacy policies, and we encourage you to review them.

6. Data Security

We implement reasonable administrative, technical, and physical safeguards to protect your information. However, no online system is completely secure, and we cannot guarantee absolute protection.

7. Links to Other Websites

Our website may contain links to external sites. We are not responsible for the privacy practices or content of those websites.

8. Children's Privacy



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Our website is not intended for children under 13. Clinical services for minors are provided only with proper parental or guardian consent.

9. Your Rights

You may request:

- Correction of inaccurate information
- Deletion of information you provided
- Clarification of how your information is used

Requests related to PHI must be made through our HIPAA-compliant systems.

10. Contact Us

If you have questions about this Privacy Policy, contact:

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